

NOTICE OF PRIVACY PRACTICES

Anderson Orthopaedic Clinic (AOC) will not disclose, share, or sell your personal information, including your phone or SMS numbers, for marketing purposes.

Act of 1996 (HIPAA)

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

OUR COMMITMENT TO YOUR PRIVACY

Our practice is dedicated to maintaining the privacy of your personal and Protected Health Information (PHI). AOC will not share or sell your phone or SMS numbers for marketing purposes. In conducting our business, we will create records regarding you and the treatment and services we provide to you. We are required by law to maintain the confidentiality of health information that identifies you. We are also required by law to provide you with this notice of our legal duties and the privacy practices we maintain concerning your PHI. By federal and state law, we must follow the terms of the notice of privacy practices that we have in effect at the time. The terms of this notice apply to all records containing your PHI that are created or retained by our practice. We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of your records that our practice has created or maintained in the past and for any of your records that we may create or maintain in the future. Our practice will post a copy of our current Notice on our website, www.andersonclinic.com, and you may request a copy of our most current Notice at any time.

If you have any questions about this notice, please call our Privacy Officer at 703- 892-6500 or write to us at 2800 S. Shirlington Rd, Suite 1000, Arlington, VA 22206.

WE MAY USE AND DISCLOSE YOUR PROTECTED HEALTH INFORMATION (PHI) IN THE FOLLOWING WAYS

The following categories describe the different ways in which we may use and disclose your PHI:

1. **Treatment.** Our practice may use your PHI to treat you. For example, we may ask you to have laboratory tests (such as blood or urine tests), and we may use the results to help us reach a diagnosis. We might use your PHI to write a prescription for you, or we might disclose your PHI to a pharmacy when we order a prescription for you. Many of the people who work for our practice—including, but not limited to, our doctors and nurses—may use or disclose your PHI in order to treat you or to assist others in your treatment. We may also disclose your PHI to others who may assist in your care, such as your spouse, children, or parents. Finally, we may also disclose your PHI to other healthcare providers for purposes related to your treatment.
2. **Payment.** Our practice may use and disclose your PHI to bill and collect payment

for the services and items you may receive from us. For example, we may contact your health insurer to certify that you are eligible for benefits (and for what range of benefits), and we may provide your insurer with details regarding your treatment to determine if your insurer will cover or pay for your treatment. We may also use and disclose your PHI to obtain payment from third parties responsible for such costs. Also, we may use your PHI to bill you directly for services and items. We may disclose your PHI to other healthcare providers and entities to assist in their billing and collection efforts.

3. **Health Care Operations.** Our practice may use and disclose your PHI to operate our business. For example, we may use your PHI to evaluate the quality of care you received from us or to conduct cost-management and business planning activities. We may also disclose your PHI to other healthcare providers and entities to assist in their healthcare operations.
4. **Disclosures Required by Law.** Our practice will use and disclose your PHI when required by federal, state, or local law.

USE AND DISCLOSURE OF YOUR PHI IN CERTAIN SPECIAL CIRCUMSTANCES

The following categories describe unique scenarios in which we may use or disclose your identifiable health information:

1. **Public Health Risks.** Our practice may disclose your PHI to public health authorities that are authorized by law to collect information for:
 - a. Maintaining vital records, such as births and deaths
 - b. Reporting child abuse or neglect
 - c. Preventing or controlling disease, injury, or disability
 - d. Notifying a person regarding potential exposure to a communicable disease
 - e. Notifying a person regarding a potential risk of spreading or contracting a disease or condition
 - f. Reporting reactions to drugs or problems with products or devices
 - g. Notifying individuals if a product or device they may be using has been recalled
 - h. Notifying appropriate government agency(ies) and authority(ies) regarding the potential abuse or neglect of an adult patient (including domestic violence); however, we will only disclose this information if the patient agrees or we are required or authorized by law to disclose this information.
 - i. Notifying your employer under limited circumstances related primarily to workplace injury, illness, or medical surveillance.
2. **Health Oversight Activities.** Our practice may disclose your PHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure, and disciplinary actions; civil, administrative, and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.
3. **Lawsuits and Similar Proceedings.** If you are involved in a lawsuit or similar

proceeding, our practice may use and disclose your PHI in response to a court or administrative order. We also may disclose your PHI in response to a discovery request, subpoena, or other lawful process by another party involved in the dispute, but only if we have made an effort to inform you of the request or to obtain an order protecting the information the party has requested.

4. **Law Enforcement.** We may release PHI if asked to do so by a law enforcement official:
 - a. Regarding a crime victim in certain situations, if we are unable to obtain the person's agreement
 - b. Concerning a death, we believe has resulted from criminal conduct
 - c. Regarding criminal conduct at our offices
 - d. In response to a warrant, summons, court order, subpoena, or similar legal process
 - e. To identify/locate a suspect, material witness, fugitive, or missing person
 - f. In an emergency, to report a crime (including the location or victim(s) of the crime, or the description, identity, or location of the perpetrator)
5. **Serious Threats to Health or Safety.** Our practice may use and disclose your PHI when necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. Under these circumstances, we will only disclose to a person or organization able to help prevent the threat.
6. **Military.** Our practice may disclose your PHI if you are a member of the US or foreign military forces (including veterans) and if required by the appropriate authorities.
7. **National Security.** Our practice may disclose your PHI to federal officials for intelligence and national security activities authorized by law. We may also disclose your PHI to federal officials to protect the President, other officials, or foreign heads of state or to conduct investigations.
8. **Inmates.** Our practice may disclose your PHI to correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official. Disclosure for these purposes would be necessary:
 - a. For the institution to provide health care services to you
 - b. For the safety and security of the institution
 - c. To protect your health and safety or the health and safety of other individuals
9. **Workers' Compensation.** Our practice may release your PHI for workers' compensation and similar programs.
10. **Business Associates.** Some of the services provided by AOC are provided through contracts with business associates (for example, appointment reminders). When these services are contracted, we may disclose your PHI to our business associate so they can perform the job we've asked them to do. However, we require the business associate to safeguard your information appropriately to protect your health information.

- 11. Future Communications.** We may communicate via text, email, mailings, or other means regarding appointment reminders, treatment alternatives, or other health-related benefits and services that may interest you. Additionally, should we ever suspect a security breach involving your PHI, we are required to notify you.

YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding the PHI that we maintain about you:

- 1. Authorization Required.** We are required to have a written authorization from you before the release of your PHI for the following uses:
 - Uses and disclosures of PHI for marketing purposes
 - Disclosures that involve the sale of PHI
 - General uses and disclosures of psychotherapy notes.
- 2. Confidential Communications.** You have the right to request that our practice communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than at work. In order to request a type of confidential communication, you must make a written request to our Privacy Officer, specifying the requested method of contact, or the location where you wish to be contacted. Our practice will accommodate reasonable requests. You do not need to give a reason for your request.
- 3. Requesting Restrictions.** You have the right to request a restriction in our use or disclosure of your PHI for treatment, payment, or health care operations. Additionally, you can request that we restrict our disclosure of your PHI to only certain individuals involved in your care or the payment for your care, such as family members and friends. We are not required to agree to your request; however, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you. To request a restriction in our use or disclosure of your PHI, you must make your request in writing to our Privacy Officer. Your request must describe clearly and concisely:
 - The information you wish restricted
 - Whether you are requesting to limit our practice's use, disclosure, or both
 - To whom you want the limits to apply
- 4. Inspection and Copies.** You have the right to inspect and obtain a copy of the PHI that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You can request this information in electronic form or in hard copy based on your personal preference. The practice may charge a reasonable fee to cover the cost of producing the copy. You must submit your request in writing to our **Privacy Officer** in order to inspect and/or obtain a copy of your request. Our practice may deny your request to inspect and/or copy in certain limited circumstances; however, you may request a review of our denial. Another licensed healthcare professional chosen by us will conduct reviews.
- 5. Amendment.** You may ask us to amend your health information if you believe it is incorrect or incomplete, and you may request an amendment for as long as the

information is kept by or for our practice. To request an amendment, your request must be made in writing and submitted to our Privacy Officer. You must provide us with a reason that supports your request for amendment. Our practice will deny your request if you fail to submit your request (and the reason supporting your request) in writing. Also, we may deny your request if you ask us to amend information that is in our opinion:

- a. Accurate and complete
 - b. Not part of the PHI kept by or for the practice
 - c. Not part of the PHI, which you would be permitted to inspect and copy
 - d. Not created by our practice, unless the individual or entity that created the information is not available to amend the information.
6. **Accounting of Disclosures.** All of our patients have the right to request an "accounting of disclosures." "Accounting of disclosures" is a list of certain non-routine disclosures our practice has made of your PHI for non-treatment, non-payment, or non-operational purposes. Use of your PHI as part of routine patient care in our practice is not required to be documented. For example, the doctor shares information with the nurse, or the billing department uses your information to file your insurance claim. In order to obtain an accounting of disclosures, you must submit your request in writing to our Privacy Officer. All requests for an "accounting of disclosures" must state a time period that may not be longer than six years from the date of disclosure and may not include dates before April 14, 2003. The first list you request within a 12-month period is free of charge, but our practice may charge you for additional lists within the same 12-month period. Our practice will notify you of the costs involved with additional requests, and you may withdraw your request before you incur any costs.
7. **Right to a Paper Copy of this Notice.** You are entitled to receive a paper copy of our Notice of Privacy Practices. You may ask us to give you a copy of this notice at any time. To obtain a paper copy of this notice, contact our Privacy Officer at 703-892-6500.
8. **Right to File a Complaint.** If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, contact our Privacy Officer. All complaints must be submitted in writing. You will not be penalized for filing a complaint.
9. **Right to Provide an Authorization for Other Uses and Disclosures.** Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law. Any authorization you provide to us regarding the use and disclosure of your PHI may be revoked at any time in writing. After you revoke your authorization, we will no longer use or disclose your PHI for the reasons described in the authorization. Please note, that we are required to retain records of your care.

Again, if you have any questions regarding this notice or our health information privacy policies, please write to our Privacy Officer at 2800 S. Shirlington Road, Suite 1000, Arlington, VA 22206.